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To:	FACSIMILE No.:	TELEPHONE No.:
Commissioner for Patents P.O. Box 1450 Arlington, Virginia 22313-1450	(703) 872-9306	

FROM:	Bernard L. Kleinke
RE:	U.S. Patent Application No.: 10/081,715
FILE NO.	4728-101
DATE:	August 4, 2004

DESCRIPTION OF DOCUMENT, COMMENT OR SPECIAL INSTRUCTIONS:

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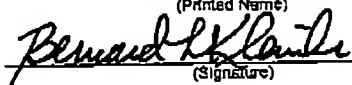
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Atty. Dkt. No. 4728-101
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lowell Potiker
Title: VOICE RESPONSE
CERTIFICATE REDEMPTION
SYSTEM
Application No.: 10/081,715
Filing Date: February 20, 2002
Examiner: Arthur D. Duran
Art Unit: 3622

CERTIFICATE OF MAILING BY FACSIMILE Date of transmission: _____ I hereby certify that this correspondence is being facsimile transmitted on the date indicated above to the United States Patent and Trademark Office, Commissioner for Patents, P.O. Box 1450, Arlington, Virginia at telephone No. (703) 672-9306 BERNARD L. KLEINKE (Printed Name)  (Signature)

STATUS REQUEST

Commissioner for Patents
P.O. Box 1450
Arlington, Virginia 22313-1450


Dear Sir:

This is a follow-up to Applicant's Status Requests of June 15, 2004 and May 11, 2004, respectively. On February 20, 2002, in the above-identified application, a Patent Application was filed with the United States Patent and Trademark Office. To date, we have had no communication from the Patent Office regarding this matter except for receiving the Official Filing Receipt and Notice of recorded Assignment.

Please provide a status of this application to the undersigned.

Date: Aug. 6, 2004
DUCKOR SPRADLING METZGER & WYNNE
A Law Corporation
Customer Number: 36412
Telephone: 619.231.3666
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Respectfully submitted,

By: 
Bernard L. Kleinke
Attorney for Applicant
Registration No. 22,123

Atty. Dkt. No. 4728-101
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ACCEPTANCE OF ANY NECESSARY FEES**

If any charges or fees must be paid in connection with the foregoing communication (including, but not limited to, the payment of an extension fee or issue fees), or if any overpayment is to be refunded in connection with the above-identified application, any such charges or fees, or any such overpayment may be respectfully paid out of, or into, the Deposit Account No. 52635 of DUCKOR SPRADLING METZGER & WYNNE. If any such payment also requires a petition or extension request, please construe this authorization to pay as the necessary petition or request, which is required to accompany the payment.

Respectfully submitted,

Date: *Aug. 6, 2004*
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